



MARCH 2017

PROMOTING A POSITIVE HEALTH & SAFETY CULTURE

Instructions to candidates:

- a) Time allowed: Three hours (plus an extra ten minutes' reading time at the start – do not write anything during this time)
 - b) Answer any FIVE questions
 - c) All questions carry equal marks. Marks for each question are shown in []
-
1. Every organisation should have a clear policy for the systematic management of health and safety so that health and safety risks may be effectively addressed and controlled.
 - a) List FOUR key characteristics of a successful occupational health and safety management system. [8]
 - b) Describe all the essential elements required to ensure a positive health and safety culture is present in an organisation. [12]
 2. Personal factors, which can affect health and safety, may be defined as any condition or characteristic of an individual which could cause or influence him/her to act in an unsafe manner.
 - a) Define what the term '**perception**' means in relation to personal factors. [2]
 - b) Describe why the perception of hazard is an important concern when considering health and safety. [8]
 - c) Identify other personal factors which can affect health and safety within an organisation. [10]
 3. The provision of information and training for employees will develop their awareness and understanding of the specific hazards and risks associated with their jobs and working environment.
 - a) Identify the important topics that you would include in health and safety training for your managers. [10]
 - b) List additional topics that may be covered during training, depending on the nature of a particular organisation. [4]
 - c) Outline how failures of managers could lead to accidents or dangerous occurrences taking place. [6]
 4. There are many influences on health and safety standards. Explain the internal influences towards health and safety of a business in relation to:
 - a) management commitment [6]
 - b) production demands [14]
 5.
 - a) Identify how the demands of customers can have a negative effect on the health and safety culture within an organisation. [4]
 - b) Discuss how poor communication negatively influences the health and safety culture of an organisation. [8]
 - c) Demonstrate how variations in the economy can influence health and safety standards. [8]
 6.
 - a) Identify the most important factors affecting the health and safety culture within an organisation. [6]
 - b) Describe SEVEN factors that can cause a negative health and safety culture within an organisation. [14]
 7.
 - a) Identify SEVEN general duties that employers have to their employees under section 2 of the Health and Safety at Work Act 1974. [7]
 - b) Describe in detail the reasons for promoting good health and safety standards. [9]
 - c) Define what is meant by the term '**reasonably practicable**' in relation to a statutory duty of care. [4]
 8.
 - a) Identify the key health and safety actions required by law that apply to almost every organisation. [12]
 - b) How can managers demonstrate to the workforce their clear commitment towards health and safety? [8]