



JUNE 2016

PROMOTING A POSITIVE HEALTH & SAFETY CULTURE

Instructions to candidates:

- a) Time allowed: Three hours (plus an extra ten minutes' reading time at the start – do not write anything during this time)
 - b) Answer any FIVE questions
 - c) All questions carry equal marks. Marks for each question are shown in []
-
1.
 - a) Examine what is meant by the term '**health and safety culture**'. [6]
 - b) Identify THREE basic drivers behind an organisation's wish for ensuring it meets the required standard of health and safety management. [6]
 - c) Providing customers with safety information on products is a critical part of demonstrating an organisation's health and safety culture. To ensure this information is correct an organisation needs to consider the answers to what FOUR questions? [8]
 2.
 - a) Name the key components that make a successful occupational health and safety management system. [4]
 - b) Consider the general duties, in law, that employers have towards their employees. [7]
 - c) Explain the basic drivers for promoting good health and safety management. [9]
 3.
 - a) Name THREE output indicators that can be used to measure the state of a health and safety culture within an organisation. [6]
 - b) Summarise the factors that would negatively affect use of output indicators as a measure. [8]
 - c) List SIX further indicators that would demonstrate a negative health and safety culture. [6]
 4.
 - a) Predict how the demands of customers can have a negative effect on a health and safety culture. [4]
 - b) Suggest how poor communication can have a negative influence on health and safety. [8]
 - c) Explore how economics can influence health and safety standards. [8]
 5.
 - a) Differentiate between the principal levels of statutory duty and describe EACH in detail. [15]
 - b) There are many different aspects to the role of health and safety manager, one of which is to provide advice to management, employees and their representatives. State FIVE topics a health and safety manager would provide advice on. [5]
 6.
 - a) Define what is meant by the term '**routine violation**'. [2]
 - b) Provide EIGHT reasons why routine violations occur. [8]
 - c) How can routine violations be reduced in the workplace? [2]
 - d)
 - i Describe what is meant by the term '**situational violation**' and explore how they can be reduced. [4]
 - ii Describe what is meant by the term '**exceptional violation**' and explore how they can be reduced. [4]
 7.
 - a) Examine how managers can change the organisation's culture positively. [5]
 - b) Demonstrate how the workforce can be shown the commitment of managers to health and safety. [8]
 - c) Health and safety standards exist in relation to all aspects of the organisation, provide SIX typical examples. [7]
 8.
 - a) Outline the most important factor affecting the health and safety culture within any organisation. [2]
 - b) Show how the most important factor affecting a health and safety culture can be clearly seen within an organisation. [4]
 - c) Analyse negative factors that can lead to a poor health and safety culture. [14]